

FlexiCare Service

PERSON SPECIFICATION

Knowledge / Understanding

- Experience of working/supporting people in a caring capacity either unpaid or paid. **(E)**
- A basic understanding of the term 'mental illness'. **(D)**
- Personal experience of mental health problems. **(D)**
- An interest in issues about mental health. **(D)**
- An understanding of the need for client confidentiality. **(E)**
- An understanding of the need to maintain safe working boundaries when working with clients. **(D)**

Skills / Abilities

- The ability to be supportive and non-judgemental regardless of clients' race, sexuality, religion or disability. **(E)**
- The ability to be patient and empathetic. **(E)**
- Basic practical house-keeping skills such as cooking, cleaning, shopping, budgeting. **(E)**
- To be able to work independently and own initiative. **(E)**
- Good communication skills (basic written, non-verbal and verbal). **(E)**
- A commitment to empowering and enabling others. **(E)**

Other

- To be able to make a regular commitment to the service. **(E)**
- A willingness to undertake further training and supervision as and when requested. **(E)**
- A commitment to the WAMH Equal Opportunities policy. **(E)**

'E' = Essential requirements

'D' = Desirable requirements